



Patient-Centered Medical Home Stakeholder Council

Meeting Minutes

January 21, 2015

DLI Conference Room (Helena) and via phone

Members Present

Dr. Jonathan Griffin, Chair, St. Peter's Hospital

Dr. Monica Berner, Vice-Chair, Blue Cross Blue Shield of Montana

Paula Block, Montana Primary Care Association

Carla Cobb, RiverStone Health

Jo Thompson, Medicaid Division, Department of Public Health & Human Services

Todd Harwell, Public Health and Safety Division, Department of Public Health & Human Services

Dr. Rob Stenger, Providence Medical Group

Dr. Janice Gomersall, Community Physicians Group, Mountain View Family Medicine and Obstetrics

Dr. Larry Severa, Billings Clinic

Dr. Patrick Van Wyk, Licensed Clinical Psychologist, St. Peter's Hospital

Bill Warden, Hospital Lobbyist

Kristin Pete, Glacier Medical Associates

Tara Callaghan, SW Community Health Center

Lara Shadwick, Mountain Pacific Quality Health Foundation

Todd Lovshin, PacificSource Health Plans

Members Absent

Sen. Mary Caferro, State of Montana (Ad Hoc Member)

Interested Parties

Nancy McCall, Mathematica

Dr. Gary Mihelish, Mental Health Advocate

Karen Gray Leach, St. Vincent's Hospital

Janice Mackensen, Mountain-Pacific Quality Health Foundation

Dr. Jonathan Weisul, Allegiance Benefit Plan Management

Bernadette Roy, Partnership Health Center, Missoula

Jody Haines, Providence Health System

Patty Kosednar, Mountain Pacific Quality Health Foundation

Craig Hepp, Billings Clinic

CSI Staff Present

Amanda Roccabruna Eby

Christina Goe

Catherine Wright (Minutes recorder)

Welcome, agenda review, announcements, minutes approval

The meeting was called to order at 1:05 pm. Amanda R. Eby conducted roll call and reminded members that the required in-person council meetings are scheduled for May and October. Dr. Monica Berner moved and Dr. Van Wyk seconded a motion to approve the December 2014 meeting minutes. The minutes were unanimously approved.

Dr. Nancy McCall, Senior Fellow at Mathematica Policy Research

Amanda Eby reviewed the essentials of the \$40,000 Robert Wood Johnson Foundation (RWJF) technical assistance grant, provided some background on the selection process of the consultant, and introduced Dr. Nancy McCall, the lead technical staff support at Mathematica for project. Final approval is pending. (Please note: as of January 28, the grant request received formal approval from the RWJF.)

Dr. McCall explained her primary role as one of technical support. Two additional staff members are also available for consultation. She described her 30 years in health policy research expertise, working primarily in federal programs, especially chronic care management. Then she described her plans for work on the Montana PCMH Program including giving advice on collecting data in a useable manner that is actionable for providers; coordinating a trial run data submission; providing a usability analysis of data; teaching providers how to put data into action; proposing alternative methods for future data analysis; and providing advice on techniques for developing state benchmarks. Stakeholders had a few questions for her regarding work with payers, practice facilitation, education, and behavioral health.

Payer Subcommittee Report

Dr. Berner gave the January 8 meeting update. Dr. Berner reviewed the proposed guidance approved by the subcommittee and requiring a council vote today. The BCBSMT's method to calculate and report the required utilization metrics includes the same method for both measures: ER visits and hospitalizations. Patient attribution is based on BCBSMT coverage for one year in individual and small group, fully-insured health plans. The patient-provider relationship is established using 2-year retrospective BCBSMT E&M claims utilization (provider type, volume, and frequency of visits). BCBSMT compares the PCMH attributed population to all their fully-insured membership (individual and small group).

Dr. Berner stressed how the reporting instructions need to allow for flexibility in the attribution method that payers use.

Amanda Eby called for a council vote on the proposed Payor Guidance. Todd Lovshin made a motion to approve the guidance and Paula Block seconded the motion. The motion was approved unanimously.

Quality Metrics Subcommittee Report

Dr. Griffin began the discussion with the need to further clarify the immunization measure. Per Paula Block, it was the understanding of the council members that the guidance would use CDC standards; however, the current intent of the guidance does not reflect this. Dr. Griffin called for the council to adopt the UDS language proposed by Paula Block because it is aligned with the CDC and the state immunization survey. Dr. Gomersall moved to accept the motion and Todd Harwell seconded. The language was unanimously accepted. Harwell requested that the language be e-mailed to him and he will make the revisions to the guidance document. Dr. Griffin also reviewed the recently submitted edits from Dr. Morrow. The edits were mostly formatting and grammar changes and accepted to minimize questions at reporting time.

Todd Harwell made a motion to approve the Quality Metrics Guidance. Kristin Pete seconded the motion. The Guidance was approved unanimously.

Please note: Christina Goe extended the deadline to January 30 for any edits or comments to the *cover sheet only*.

Discuss March 2015 Report

A working group met January 14 to develop a report template and draft questions. Keeping in mind the need to avoid a burdensome process, their discussion was guided by what information will be most useful for program evaluation by the legislature.

The council reviewed and commented on the draft report:

- Add to the introduction paragraph "consult with a clinical staff member"

- Add a question for "Anything else your practice wants to share"

- Delete question #5.

- Should we add a payor narrative?

ACTION: The CSI will develop questions for payors, send to the payor subcommittee and send to the council for review before the February meeting.

Proposed schedule for reviewing and finalizing the March report templates:

- 1/22 - Send revised provider template and draft payer template to Nancy for feedback.

- 1/29 - Incorporate feedback from Nancy and send to council for feedback.

- 2/5 - Incorporate council feedback and send for vote, with a 2/12 deadline.

- 2/13 - Distribute report to program participants

Update on Provisional Practices and Requests for Extension

Amanda reported that 2 practices are still not in compliance and have not submitted the Comprehensive Application.

Discuss Work Plan

Amanda reviewed the edits made to the [work plan](#), including the qualitative reports and several agenda items to strategize how to use the 2015 baseline data for the 2016 report to the legislature. Also now that the grant is approved it was suggested that she add the RWJF timeline.

Public and Ad Hoc Member Comment

Gary Mihelish reminded the group that depression screening should be included as a metric. He also stressed that it will be very important to submit data to the interim committee in 2016.

Future meetings

The next PCMH Stakeholder Council meeting is **February 18th 1:00 – 3:00 pm at the CSI.**

Meeting adjourned at 2:52 pm.